



Job Description

Title: Bartender

Reports to: Manager, Operations

FLSA Status: Non-Exempt

EMPLOYMENT INCLUSION POLICY:

Cotton House Craft Brewers is an equal opportunity employer and makes employment decisions on the basis of merit. We are committed to diversity and inclusion in the workplace. Cotton House Craft Brewers celebrates people from all walks of life and prohibits the unlawful discrimination based on race, color, sex, religion, sexual orientation, marital or veteran status, gender identity, national origin, disability, genetic information, pregnancy, or any other consideration made unlawful by federal, state, or local laws.

Summary:

A bartender must greet all guests quickly with enthusiasm and friendliness and must have a strong knowledge of our craft beers and wines as well craft beers in general (IPAs, Stout, Ales, etc) Develop and maintain relationships with guests- both new and regular customers and maintain a friendly and upbeat attitude at all times.

Job Responsibilities:

- Greets guests quickly with enthusiasm and friendliness
- Strong work ethic- able to work in a fast-paced environment for prolonged period time
- Communicates with all staff and management to ensure guest satisfaction
- Reports to work as scheduled, in uniform, on time, and ready for work
- Follows checklists and standard operating procedures
- Changes kegs as needed and properly records inventory
- Maintains a safe, clean, organized, and stocked work area
- Works to increase knowledge of craft beers and wines; updates menus
- Ensures that guests have a positive and memorable experience at Cotton House Craft Brewers and Cary Beer Company
- Responsible for constant sanitation, organization and proper handling of glassware.

- Prepare work area for either opening, mid-shift, or closing in accordance with company standards.

Job Requirements:

- Must be at least 18 years of age
- Cicerone certification strongly preferred; company will sponsor training to become certified
- Minimum 2 years bartending experience
- Must be able to work flexible shifts and schedules, including weekends and holidays
- Must be able to lift and carry 40 lbs
- Passion for craft beer, entertainment and atmosphere

- Must be able to stand, walk, lift, and bend for long periods of time.
- Must be able to demonstrate competence as outlined in training schedule
- Excellent people skills and outgoing personality
- Must be a team player, hard-working, and honest

Disclaimer:

- All requirements are subject to possible modification to reasonably accommodate individuals with disabilities.
- This job description in no way states or implies that these are the only duties to be performed by the employee(s) occupying this position. Employees will be required to follow any other job-related instructions and to perform any other job-related duties requested by their supervisor.
- The company reserves the right to add to or revise an employee's job duties at any time at its sole discretion.
- This document does not create an employment contract, implied or otherwise, other than an "at will" employment relationship.